

Pinnacle Landscaping

One Year Plant Installation Guarantee

Pinnacle Landscaping provides the best available trees, shrubs and plant materials. They are tended to in a manner which promotes good health and future growth. This may entail daily watering in the vigorous spring season and the dry heat of summer.

Pinnacle Landscaping guarantees all trees and shrubs for One Year from the date of installation. Pinnacle will replace one time if:

1. You have a printed receipt
2. The plant fails completely. (Plants that have minor dieback will be salvaged)
3. They are watered according to our recommendations.

Trees and shrubs purchased on sale or at a discounted price are final sale only. There is no replacement guarantee.

The replacement will be installed at no charge one time within the One Year replacement period. If you choose a replacement tree or shrub of substantially larger size, you may incur additional delivery or installation fees.

If the plant is not available and a suitable replacement cannot be made, a store credit will be issued.

Plant Guarantee does not cover:

1. Herbaceous perennials, roses, annuals, vegetables, tropicals or sod.
2. Plants installed in window boxes or pots.
3. Plants damaged by insects, diseases or animals.
4. Plants damaged by conditions beyond our control, such as insufficient care, or extreme weather, winter die back or breakage, fire, accidents.
5. Plants that fail to flower.
6. Plants that are transplanted on site by Pinnacle.
7. Plants that are subject to under-watering, over-watering, overly wet ground, over-fertilizing, over-pruning or other injuries incurred by homeowner or third party services.
8. Plants that have been previously replaced.

CUSTOMER REPLACEMENT PROCEDURE:

At first sign of distress of any of the plants installed, please contact Pinnacle immediately. All "distresses" will try to be resolved prior to replacing plants. If at any time you have a question to the condition of a plant, please contact us for instructions to remedy the problem. **(570)698-6116** If determined that replacement is required, do nothing, we will do the rest. **Thank you!**

All claims are at the sole discretion of Pinnacle Landscaping